

F.Y BMS (II) OCT-2005 ATKT

Time : 2 hrs

MS - 27

Marks : 60

Instructions:

- 1) Answer any 6 Questions.
- 2) All Questions carry equal marks.

- Q.1 What is Johari window? Describe the guidelines for giving and receiving feedback.
- Q.2 What is Organisation Structure? Discuss the common organisation design identified by Mintzberg.
- Q.3 What is Conflict? What are the strategies for prevention and reduction of conflict?
- Q.4 How teams are created? Discuss the characteristics of an effective team.
- Q.5 What is conflict? Describe the process of conflict.
- Q.6 What are the main forms of third party interventions?
- Q.7 **Short notes (Any two):**
- a) Autocratic climate
 - b) Quality circles
 - c) LMX Theory
- Q.8 What is motivational cycle? Discuss McClelland's Theory of Needs.
